

Laval March 25, 2020

Dear Customer,

At the risk of repeating myself, the situation regarding **COVID -19** is evolving very quickly. Following the announcement of the Provincial Government of Quebec ordering all non-essential businesses to close until April 12, 2020, we have taken measures to have Laval factory of **Groupe Tornatech Inc** recognized as a company that manufactures products necessary for essential business sectors. Some of you will wonder why we have made these efforts. The reason is in the very nature of our activities: **Fire Protection**

Yesterday we finally got the assurance that the Laval factory of Groupe Tornatech Inc is recognized as an essential goods manufacturing company and that we must continue our operations.

As President of Groupe Tornatech Inc, I am directly responsible for the health of our employees and the financial health of the company. I want to reassure you that Groupe Tornatech is no stranger to global crises and has always come out of it successfully. I am confident that all of us together will be able to get through this exceptional period and come out of it stronger.

It's going to be fine!

Thank you all for your collaboration

Bruno Goupil

President and CEO